

**Freedom of Information Publication Scheme: Compliance Statistics for
Avon Fire & Rescue Service for 2019/20**

| For year 2019/20 | Number of requests | % | Comments |
|---|--|-------------|---|
| Number of requests received | 465 | 100% | |
| Request status - Complete where processed as FoIA | 446 | 96% | |
| Request status - being processed/waiting on further information (on hold) | 0 | 0 | |
| Not processed under FoIA or request rejected | 19 | 4% | Reason: Cancelled/duplicate requests, request dealt with via another process (not FOI), rejected on cost grounds, or requester contacted wrong FRS/organisation |
| | | | |
| Processed within the 20 Day Limit :Yes | 449 | 96.5% | Made up of Completed and non FoIA/rejected requests |
| Processed within the 20 Day Limit: No | 12 | 2.6% | Reason: Information not internally available/delayed, staff workloads, staff on leave, waiting for advice/action from other departments and external parties, payment of invoice and IT implications. |
| 20 Day – cell is left blank or not applicable to request | 4 | 0.9% | This will include those requests that are still in progress, 20 day is not applicable or cell left blank |
| Reason where we have not provided the data | Number of times exemption has been applied | | Please note that we may apply more than one exemption to a request |
| Section 12 - Cost | 7 | - | |
| Exemption S21 – Information accessible by other means | 28 | - | Information is available on the AF&RS website or from another source, however, we would provide guidance/weblinks |
| Exemption S22 – Information intended for future publishing | 4 | - | As above |

| For year 2019/20 | Number of requests | % | Comments |
|---|--------------------|---|---|
| Exemption S31 – Law Enforcement | 2 | - | Includes data withheld due to prevention and detection of crime or exemption applied for data we hold under the Regulatory Reform Fire Safety Order (RRFSO) |
| Exemption 36 - Prejudice to the Effective Conduct of Public Affairs | 2 | - | |
| Exemption S40 – Personal Data | 18 | - | As per Data Protection legislation |
| Exemption - S43 Commercial Interest | 3 | | |
| Other Exemptions | 0 | - | |
| Other reason | 18 | - | Includes: Do not hold any of the data |
| Appeal/ Complaint | 4 | - | 3 not upheld and 1 partial |

NB: The above will apply to requests where we have refused /withheld the information in full, and also where the information has been granted in part, and refused in part due to an exemption.

Top 10 most popular subjects

| Breakdown of type of request | | Breakdown of type of request | |
|---|-----|------------------------------|-----|
| Incident Report | 50% | IT related | 2% |
| Incident statistics | 4% | Contracts & procurement | 2% |
| Other incident data | 17% | Fleet and equipment | 3% |
| HR/Recruitment/Staffing | 6% | CCTV Requests | 1% |
| Technical Fire Safety / Business Safety | 2% | Finance and budgets | 1% |
| | | Other | 12% |

Please note due to the way that we record the data, we do not hold it in a format to separate out the following:

- The number of requests where the information was granted in full
- The number of requests where the information was refused in full
- The number of requests where the information was granted in part and refused in part
- Identify where the information is not held in full or in part

Details of compliance under the Act can be found in the Freedom of information Code of Practice www.gov.uk/government/publications/freedom-of-information-code-of-practice

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