

Station 09 Temple

Station Manager

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Temple fire station provides emergency coverage for the central Bristol Area. This is a very unique and diverse area and training for the corresponding risk profile is both challenging and rewarding for the personnel who serve the community.

As well as providing fire cover for the rapidly expanding population of central Bristol Staff at Temple fire station provide Avon Fire and Rescues' Rope Rescue team and one of our appliances is a rescue tender which responds to many road traffic collisions and other life critical incidents.

Our personnel are also dedicated to preventing fires in both our business and local communities. We strive to reach those most at risk in our diverse communities and are always trying innovative ways to get our fire safety message across.

Overview

As part of Avon Fire and Rescue we are dedicated to identifying and reducing risk in our communities. By educating people and by fitting free smoke detectors as part of our Home fire safety visit program we are determined to reduce the risk of fires in the home and the resulting disruption and cost to our communities.

How can we help?

Our aim is to prevent emergencies from happening. We offer free advice, Home Fire Safety Visits and can fit free smoke alarms. We also work with local partners such as the local council, schools and businesses.

What can we do to help?

Contact us, refer people to us, and invite us to your community groups and local events if you think they will be attended by people who need our help.

Our priorities

This year we will be:

Preventing

We believe that fires can be prevented through education. We will continue with our SPARKS visit program to schools and we will campaign and educate in our communities concentrating on our most at risk groups.

Protecting

People in our communities can be protected from fire by the fitting of smoke detectors and their correct maintenance. Temple fire fighters will promote and carry out home fire safety visits concentrating on the most at risk communities.



Responding

Temple fire station responds to a large number of diverse incidents and has to train to meet these challenges. Our training regime will be constantly reviewed to match risk on our station ground and the wider community. Our staff will be motivated by personal development and specialisation to rise to any occasion and serve community expectation.

Temple fire station serves a diverse cultural make up in our communities. By working with local community groups we will ensure that our fire safety message reaches deep into our communities regardless of culture.

We will work with neighbourhood partnerships agencies such as the 'Safer Bristol Partnership', 'Easton Community Partnership' and the local 'PACT' partnership to reduce risk in our communities. By improving our accessibility to the community we can help improve our service delivery. This is especially targeted at our most difficult to reach communities.

As part of Avon Fire and Rescue the staff at Temple fire station have access to community advocates and other resources. We will access these advocates using their contacts, campaigns and knowledge to reduce risk in the community.

We will continue to use data and local knowledge to improve our targeting of intervention, allowing us to react early to trends.



Community and Fire Safety

Over the last few years our role has changed. We are now as concerned with trying to prevent emergencies, as responding to them when they do occur. We have made great strides in this area and our preventing and protecting activities are as professional as our responding activities. Our Home Fire Safety Visits were rated the best in the UK last year.

However, things never stand still and there is now a national emphasis on increasing access to public services to parts of the community who, traditionally, have not made use to them. Often these parts of the community are also the most vulnerable, and hence the very people that we want to target with our preventing and protecting work.

There is also a new emphasis on public sector organisations such as the council, police, national health and ourselves, working together to improve the local area in all sorts of ways. These improvements are highlighted in the Local Area Agreement and Crime & Disorder Reduction partnerships. Hence, locally, we are increasingly working with local partners and community groups in ways that may not directly relate to fire, road safety or our other areas of responsibility.

The aim is to maintain a balance between how much safety support we provide to the other organisations and community groups, for example, how much they help us to deliver our community safety measures. For example, our community clean up days involve various people working together to make an area more pleasant. They help us to remove potential arson sources and promote fire safety messages.

Another example might be us helping to promote and run a flu-jab clinic, which improves the health and well being of local people. At the same time it gives us access to a high risk group who would benefit from our fire safety messages, free smoke alarms and advice.

So while national initiatives such as increasing access to vulnerable groups and involvement in Local Area Agreements and partnerships may seem new, they are in fact activities we have been involved with for some time already and are just another way of helping to keep people safe.

Operational Issues

Central Bristol has a diverse urban structure and we will continue to provide detailed preplanning with high risk buildings such as Cabot Circus.

Temple crews will continue to undertake risk inspections of buildings in our area. The historical uniqueness of parts of our city means that we must be aware of these structures and any specialised fire fighting techniques that must be used.



Action Plan

No	Objective	Link to higher objective	Actions	Expected outcomes	Target or deadline	Person responsible	Hazard/event	Interventions	Residual risk rating	Other resource?
1	To promote Equalities and Diversity	LPI 2a LPI 2b	Actively promote equalities and diversity at station level Ensure that all staff at station level complete the Equalities phase 2 training	Improved awareness of Equalities and diversity issues	March 2010	SM WM CM	Operational incidents which occur during periods of planned activity Sickness hindering the delivery or provision of CFS activities Skills deficit hindering response and CFS activities	Sickness monitoring and timely RTWIs Effective monitoring of skills and training of all staff and planned training to cover skills gaps	6	
2	Increased contact with most at risk / vulnerable groups		Using FSEC and Mosaic to identify and target our most vulnerable groups	HFSVs targeted towards our most vulnerable groups in the local community	Minimum 1700 HFSVs annually for the next three years to our most vulnerable groups		Annual leave hindering delivery or provision of CFS activities Additional or unidentified workloads	Effective annual leave planning Only engage in CFS activities that are relevant to service objectives		
3	Implement any corrective actions from Equality Impact Assessment		Complete an Equalities Impact Assessment and implement identified actions	Improved provision of our services	March 2010					

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4	Reducing the number of accidental dwelling deaths	LPI 142iii LPI 143i LPI 143ii LPI 144	Home Fire Safety Visits, providing information, advice and education in the home, and fitting free smoke alarms when required. These are targeted towards the high fire at risk groups in the community. SPARKS We will deliver an interactive package conveying core fire safety messages to key stage two children. Liaise with Arson Task Force and PCSO's	Reduction in fire deaths	Minimum 1700 HFSVs annually for the next three years	SM WM CM	Operational incidents which occur during periods of planned activity	Sickness monitoring and timely RTWIs	6	Fitters Station 25 personnel Advocates Assistance from adjoining stations
5	Reducing the number of primary fires	LPI 206i LPI 206 veh								
6	Reducing deliberate primary and secondary fires (including deliberate vehicle fires)	LPI 207 LPI 208 NI 33a NI 33b NI 49i NI 49ii NI 49iii LPI CFS 1								
				Reduction in deliberate set fires (including deliberate	March 2010		Annual leave hindering delivery or provision of CFS activities	Effective annual leave planning		
7	Reducing the number of malicious calls	LPI FAMs % LPI FAM LPI 149i	Deliver the SPARKS package Liaise with Arson Task Force and PCSO's	Reduced malicious calls	March 2010		Additional or unidentified workloads	Only engage in CFS activities that are relevant to service objectives		Station 25 personnel

To see our headline incident targets and how well we are doing, please refer to our monthly Station Target Tracker wall charts.