

## Anti-Social Behaviour - Hoax Calls

April - December 2011

Help us to help you!

Hoax calls endanger lives as it means our crews may not be available to deal with real fires.

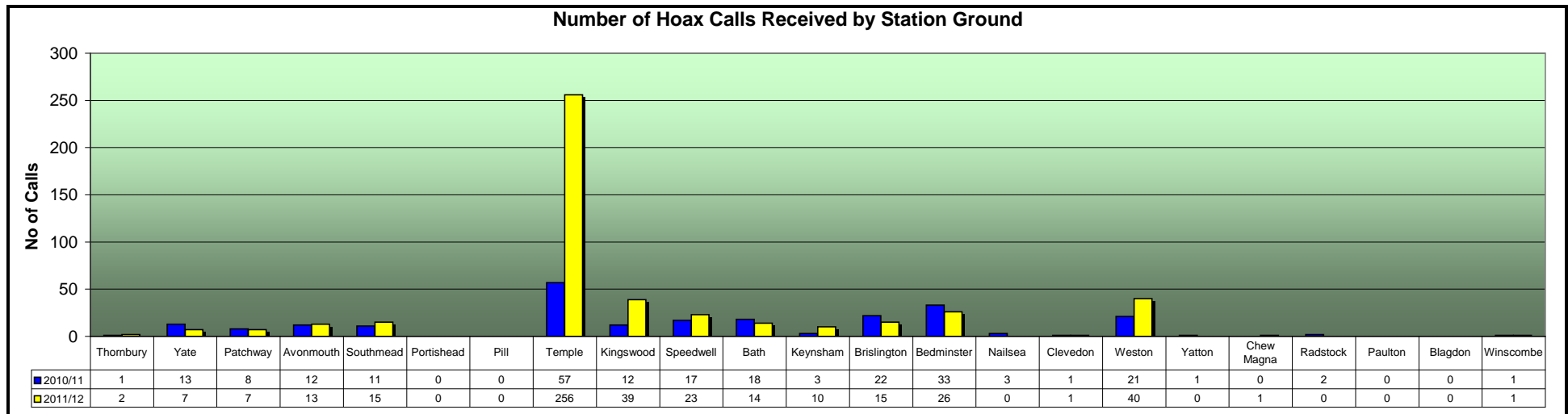
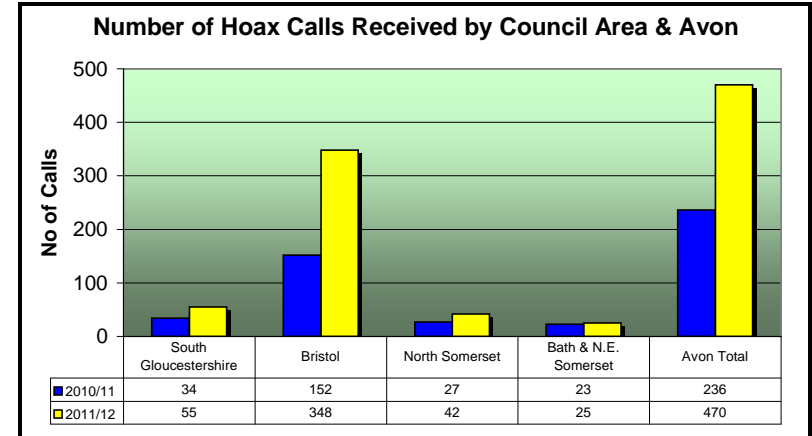
Making hoax calls is illegal and can lead to fines of up to £5,000 or imprisonment.

We have robust measures in place to deter hoax callers, including challenging callers who we think are making hoax calls.

We can trace the telephone number of every call we receive.

We will disconnect telephone numbers that make hoax calls and prosecute wherever possible.

If you have any information about people making hoax calls call us on **0117 926 2061** or Crimestoppers confidentially on **0800 555 111**



Note: Data displayed is unaudited and therefore likely to change