



AVON FIRE AUTHORITY– FREEDOM OF INFORMATION ACT 2000

POLICY STATEMENT

**We are committed to working within the principles of the
Freedom of Information Act 2000 that came into force in
January 2005**

- our Publication Statement has been published, approved and made available on our website – www.avonfire.gov.uk - About Us – Document Archive
- for those without access to the internet – we can help you by offering you free Internet Access in our **Service Reception, Temple Back, Bristol BS1 6EU**. Members of staff will be on hand to help you to find exactly what you're looking for
- information not made available in this way can still be requested - by making application to our Information Officer
- if the information required is not exempt from the Act, we have a duty to supply it within 20 working days
- we apply the standard charge for supplying this information
- if applicants are not satisfied with the way in which their request is dealt with, they have recourse to our Comments, Compliments and Complaints Procedure. Where this fails to resolve the matter, the Ombudsman can be approached
- for further information please contact our Service Information Officer – Assistant Chief Officer, Service Improvement Directorate