

## Station 16 Nailsea



Station Manager

Gary Carr-Smith

Telephone

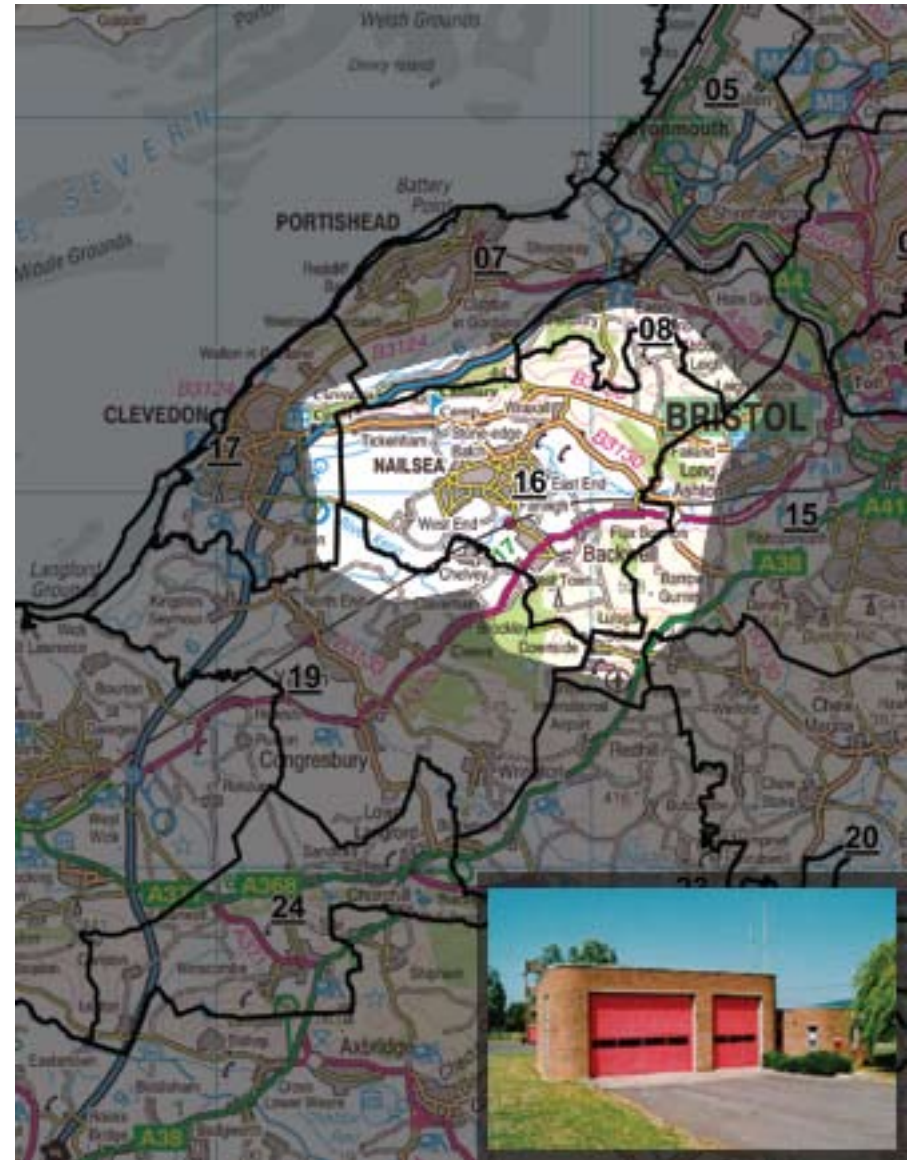
01275 856707

Email

Gary.Carr-Smith@avonfire.gov.uk

Web

<http://www.avonfire.gov.uk>



The newly refurbished and extended station at Nailsea remains a community station crewed by local people serving the people of Nailsea and surrounding areas and also housing equipment to deal with major incidents involving flooding and rescue on a local, regional and national basis.

# Overview

As part of avon fire & rescue service, we will continue to make you and our community safer. last year we were called to 150 incidents including house fires, road traffic collisions, flooding and other emergencies in the nailsea area.

## How can we help?

Our aim is to prevent emergencies from happening. We offer free advice, Home Fire Safety Visits and can fit free smoke alarms. We also work with local partners such as the local council, schools and businesses.

## What can we do to help?

Contact us, refer people to us, and invite us to your community groups and local events if you think they will be attended by people who need our help.



# Our priorities

This year we will be:

- Preventing** Deliver 'home fire safety' visits focusing on those most vulnerable in our community.
- Protecting** We will continue to fit free smoke alarms and provide home safety advice particularly in the most 'at risk' households in our area.
- Responding** We will ensure that our equipment and training is maintained to ensure a prompt and professional service is provided when called upon.
- Educating** We will deliver safety awareness training to schools using our sparks programme and roadskills to 17-24 year olds. we will also assist local businesses protect their properties from fire and recover from the effects of any emergency.
- Engaging** We will work with the local pact, health centres and community groups to promote community safety, in particular our most vulnerable groups, younger & older persons and those with disabilities.
- Recruiting** Nailsea is a retained duty station that means when required we will recruit local people to help us deliver local services. we encourage applications from all parts of the community whatever your gender, race or religion.



## Community and Fire Safety

Over the last few years our role has changed. We are now as concerned with trying to prevent emergencies, as responding to them when they do occur. We have made great strides in this area and our preventing and protecting activities are as professional as our responding activities. Our Home Fire Safety Visits were rated the best in the UK last year.

However, things never stand still and there is now a national emphasis on increasing access to public services to parts of the community who, traditionally, have not made use to them. Often these parts of the community are also the most vulnerable, and hence the very people that we want to target with our preventing and protecting work.

There is also a new emphasis on public sector organisations such as the council, police, national health and ourselves, working together to improve the local area in all sorts of ways. These improvements are highlighted in the Local Area Agreement and Crime & Disorder Reduction partnerships. Hence, locally, we are increasingly working with local partners and community groups in ways that may not directly relate to fire, road safety or our other areas of responsibility.

The aim is to maintain a balance between how much support we provide to the other organisations and community groups, etc, and how much they help us to deliver our community safety measures. For example, our community clean up days involve various people working together to make an area more pleasant. They help us to remove potential arson sources and promote fire safety messages.

Another example might be us helping to promote and run a flu-jab clinic, which improves the health and well being of local people. At the same time it gives us access to a high risk group who would benefit from our fire safety messages, free smoke alarms and advice.

So while national initiatives such as increasing access to vulnerable groups and involvement in Local Area Agreements and partnerships may seem new, they are in fact activities we have been involved with for some time already and are just another way of helping to keep people safe.

We will work with schools to educate young children about the danger of playing with fire, we will work with community groups to make sure vulnerable people are aware of the risks from fire and how to prevent it.

### Operational Issues

Our station is now equipped with the latest equipment to deal with large scale major incidents involving flooding and rescues from air, rail, road & structural collapse.



Action Plan										
	Objective	Link to higher	Actions	Expected outcomes	Target or deadline	Person responsible	Hazard/event	Interventions	Residual risk rating	Other resource?
1	To ensure our station is available for calls 24/7		Target our local recruitment specifically to meet the cover required, in accordance with Equality & Diversity policies	24/7 availability of appliance and crew	April 2009 and in line with need	Station Manager	Lack of local applicants for cover required	Local advertising Leaflet drops to households Engage local workforce	3	
2	Ensure personnel have access to and undertake full range of central & local training to maintain competence to deliver a first rate service		Adherence to organisational training plan for all personnel	Trained and Competent Crew	Current and on going	Station Manager	Timing of training events, availability of staff from main employer	Flexible training arrangements	2	
3	Target and prioritise most at risk groups for HFSV interventions		Forge closer links with local NHS services and community groups	Greater access to at risk groups	On Going	Station Manager	Access to at risk groups	Use of FSEC toolkit targeting Partnership working with PCSO's Health Centre referrals Community group referrals Partnership working	2	

<b>Action Plan</b>										
No	Objective	Link to higher objective	Actions	Expected outcomes	Target or deadline	Person responsible	Hazard/event	Interventions	Residual risk rating	Other resource?
4	Utilise Fire Station for community groups to meet where other venues are unavailable		Contact local groups	Community Asset	On Going	Watch Manager	Suitability of premises for needs	Local advertising Engage with groups	2	
5	Support the work of local PACT		Provide support in PACT run initiatives	Improved community engagement, supporting Safer Communities	Current and on going	Watch Manager	Staff availability	Partnership working with PCSO's Attending PACT meetings	2	

To see our headline incident targets and how well we are doing, please refer to our monthly Station Target Tracker wall charts.

